

THE ARC of WABASH COUNTY, INC.

ANNUAL REPORT TO MEMBERSHIP 2020

Traditionally the annual report to the membership of The Arc Wabash County, Inc. is delivered at the annual dinner and awards ceremony. However, in light of the coronavirus pandemic of 2020, Indiana Governor Holcomb issued a directive allowing nonprofit organizations to utilize alternative means to deliver annual reports to membership in 2020. Arc's annual report to membership is posted on its website for membership viewing.

The Board of Directors of The Arc Wabash County, Inc. met on Tuesday, June 16, 2020, at 5:30 p.m. at Arc's main office at 595 South Miami Street, Wabash, IN 46992. The meeting included a unanimous vote to accept a Corporate Resolution (done every year at the annual meeting). The Corporate Resolution authorizes the Arc Wabash County Board Chair, Vice-Chair, Secretary, Treasurer, and the Arc Wabash County President/CEO to execute agreements and sign contracts on behalf of the corporation. Such agreements include, but are not limited to, the Family and Social Services Administration, the Bureau of Developmental Disabilities Services, the Wabash County United Fund, the Wabash County Community Foundation, the AWS Foundation, the Wabash County Commissioners, and other such entities. A motion to accept the Corporate Resolution was passed by a unanimous vote of Board members present.

At the June 16, 2020, Board of Directors meeting, the Board members present voted unanimously to receive as officers for the Fiscal Year 2021 (which begins July 1, 2020):

Cathy Garrett-Smith	Chairperson
Gary Larson	Vice-Chair
Casey Sausaman	Secretary
Kathy Baker	Treasurer.

Board members at large for the Fiscal Year 2021 beginning July 1, 2020, include Ann Higgins, Jeff Kolkman, Shelly Myers, and Dr. William Rauh.

At the June 16, 2020, Board of Directors meeting, Arc of Wabash County, Inc. said goodbye to long-time Board member and current Chairperson, Sam Knight of Gaunt & Son Asphalt Inc. Sam has served on the Board of Directors for the past seven years, serving an extra year to assist Arc during a transition to new President/CEO leadership.

At the Tuesday, July 21, 2020, Board of Directors meeting, the Board members present voted unanimously to accept Mike Barnett, Sr. Legal Counsel for PayPal, as a member at large of the Board of Directors, for a three year term. The Board of Directors has nine voting members. The President/CEO attends all Board meetings, but is not a voting member of the Board.

Program Year 2020 (July 1, 2019 – June 30, 2020)

Someone once said, “Be like a flower, survive the rain but use it to grow.” And former Secretary of State Henry Kissinger once said, “A diamond is a chunk of coal that did well under pressure.” These sentiments are a good encouragement as we reflect on the last year of successes and the great challenge of navigating the onslaught of the coronavirus pandemic. Some highlights of this last year include:

- The purchase of three new vehicles, two mini vans and one passenger bus
- The agreement by Lt. Governor Suzanne Crouch to speak at the annual dinner
- The successful audit of agency finances
- Three program grants from the AWS Foundation in Ft. Wayne
- The addition of a new resident in our Supported Living Program
- The addition of four new staff members
- The promotion of a current staff member to Community Employment Supervisor
- The contracting of Anne Hudson of Good Seeds Consulting LLC to help us forge a new strategic plan and chart an exciting course for the future
- The fond farewell to Board Chairman Sam Knight after seven years of service and a fond welcome to new Board member Mike Barnett, Sr. Legal Counsel for PayPal
- The successful launch of our quarterly newsletter “The Arc de Triomphe”
- The approval for the Payroll Protection Program loan/grant
- The approval for the BDDS Sustainability Reimbursement Grants
- The successful return of Arc clients and staff after the coronavirus stay-at-home order
- The heroic efforts of both staff and residential participants during 10 weeks of the Governor’s stay-at-home order.

The most challenging part of the program year came at the end of March, to the current time, due to the coronavirus pandemic. All Day Services and Programs were halted at the end of March: CSP, PAC, Respite, Pre-Vocational Workshop, Community Employment, Transportation, and Pre-Employment Transition Services (High School Program). Arc’s residential services continued to operate and Arc’s staff was officially declared by the Governor to be essential health care workers. Arc’s residential participants were under a state-mandated stay-at-home order for approximately 10 weeks and some staff was reassigned to work in our residential program homes and apartments. Approximately 13 staff were temporarily furloughed as all day services and programs were closed. As of June 30, 2020, all staff and participants have returned, though to a “new normal” of adjusted schedules, handwashing, face masks, and social distancing. Only one Arc participant has tested positive for the coronavirus and that participant was receiving services outside the facility and was never in any contact with other participants. No staff have tested positive for the coronavirus.

Approximately 150+ individuals with intellectual and developmental disabilities received services from The Arc of Wabash County during the past program year (July 1, 2019 – June 30, 2020).

As of June 30, 2020, Arc's Pre-Vocational Industrial Services Workshop has an enrollment of 58 participants who billed \$318,504.00 in services to local businesses for small parts assembly and disassembly, document shredding and recycling, and cardboard bailing and recycling. Arc's Pre-Vocational Industrial Services Program teaches transferable job skills to participants in the context of an industrial business setting. It was a very successful year for the Pre-Vocational Industrial Services Program and except for the coronavirus pandemic, program goals would've been exceeded.

As of June 30, 2020, Arc's Community Employment Program has an enrollment of 26 participants. Participants are referred to Arc of Wabash County by Indiana Vocational Rehabilitation and Arc provides career exploration and counseling, job search, job placement, and on-the-job support. Participants seek community employment that matches their job preferences and skills and are provided up to a year of on-the-job support by a job coach. Arc also has three participants in Community Employment Follow Along, which provides ongoing support for an employed participant.

As of June 30, 2020, Arc's Pre-Employment Transition Services (Pre-ETS High School Program) has an enrollment of 55 students ages 14-22 in Wabash County Schools including White's Junior Senior High School. Students receive service on location at their school in order to help them transition to the next phase of life after high school, whether that is employment or further education. Students receive instruction and applied learning in job exploration, work-based learning, workplace readiness, self-advocacy, and post-secondary education counseling. Special events are provided for students during the summer such as "camp" and work experiences. Much of the program has operated virtually since the end of March due to the coronavirus epidemic.

As of June 30, 2020, Arc's Supported Living Program has an enrollment of 14 participants living in four different locations. The Supported Living Program provides around the clock care and service including daily living goals, personal daily living activities, transportation, and special functions and trips. During the coronavirus epidemic participants were under a stay-at-home order for approximately 10 weeks and staff worked countless hours to provide top-notch quality care and service. Arc also provides Wellness Service by an RN to all Supported Living Program residents.

As of June 30, 2020, Arc's Community Support Program (CSP) had an enrollment of 48 participants. CSP activities include volunteering in the community, cooking classes, and other community integration activities that are goal-based for participants. CSP activities halted in late March due to the coronavirus epidemic, but are slated to begin in August for inside the facility only.

As of June 30, 2020, Arc's Respite Program had an enrollment of four participants. Respite is a service offered to caregivers of people with disabilities, giving caregivers a break to refresh and recharge.

As of June 30, 2020, Arc's Participant Assistance and Care Program (PAC) had an enrollment of six participants. PAC includes service related to activities of daily living, self-care, and mobility with one-to-one assistance from Arc staff.

Arc of Wabash County provides transportation service for Supported Living Program participants, bus routes to and from Pre-Vocational Industrial Service employment, Wellness medical appointments, Community Employment activities, Pre-ETS activities, and CSP/PAC activities. Last year Arc provided approximately 25,000+ one way trips.

Each participant at Arc has a Case Coordinator who provides organization and planning in person-centered individual plans, programs, services, appointments, goals, preferences, and needs. During the last program year, Arc provided Case Coordination services to approximately 67 participants. During the last program year Arc said goodbye to two long-time Case Coordinators, and as of the date of this report, two new Case Coordinators have been hired.

While the finish to the program year was unexpected and challenging, Arc understands that "difficult roads often lead to beautiful destinations." The future is unknown, but exciting, and we believe the organization has positioned itself to enter tomorrow with confidence and great expectations.

Sincerely Submitted,
Jeff Patton
President/CEO
The Arc of Wabash County, Inc.
July 30, 2020